

Maths Tutor Direct Further Information & Terms of Business

Objective of tuition:

The objective is to enable students to improve on their understanding as well as building learning power in mathematics, in a supporting environment. Students are encouraged to be as interactive as possible in our small group sessions in order to make the most out of each class. Commitment, motivation and desire to succeed are required from the student to achieve their full potential. We believe every student can be successful given the right support. We provide innovative tutoring, delivered by expert teachers, who are able to identify & resolve gaps in each student's knowledge base, helping them to develop essential mathematical skills for the future.

What to have ready for each session:

- Calculator
- Workbook
- Occasional graph paper (however we will give at least a weeks' advance notice for this).

Please ensure that tuition can be conducted in a quiet atmosphere conducive to concentration on the tuition involved.

Maths Tutorials:

All Online sessions take place using Zoom, log in information is sent once student has been booked on via our Class4Kids booking system. <https://mathstutordirect.class4kids.co.uk>

Maths Tutor Direct differentiates for students of different abilities in small group sessions. It is an interactive virtual class, there is no obligation to turn the screen on during the Zoom class; however, it does make the sessions easier for the teacher if screens are turned on. No students will be viewed at all in any of the recorded sessions. It is ideal to use laptop/ tablet for the session.

We work term time only, unless you have booked any specific holiday sessions. If we need to cancel a lesson we will give as much notice as possible and will offer a replacement time and date to make up the lesson where we can.

First Session & use of interactive whiteboard:

We ask that for your first class, that you log on 5 mins early for a set-up/ IT check and as well as a hello with your tutor prior to the class commencing. Your tutor will also have a feedback session at the end of the class separately to check how the session has gone and for any further questions to be answered in which your child may have. Parents are welcome to join for this section also if they wish.

In all sessions we give our attendees the option of using the Interactive Whiteboard Function that enables the tutor to see everything that you write down. This augments the collaboration between student and tutor to maximise feedback and ultimately enhance the learning experience. At the start of the session your teacher will share a link (which is sent via the zoom chat function). You click on the device that you are using, or, better still, send this link to another device. This would mean that you would use one device to watch the zoom session and another one for writing your answers on. It is easier for students if the whiteboard device is touchscreen so that they can write with a finger or Stylus Pen, but it is also possible to use a mouse. Attending the class on a larger screen PC/laptop/table (ideally not a phone) is recommended.

Purchasing individual lesson links:

You will be provided with a link to your personal library of all your sessions for future reference. As a result, you will be able to replay your tutorials as many times as you like in future at no cost long after your course of sessions have finished. If you have any topics that require extra attention, list these to your teacher and we can put tailor an individual package. The charge is £5 per class.

If you have any further queries or comments please contact us by phone or e-mail so that you are provided with the highest possible level of service.

Payment for Tuition:

Payment for each session is charged at **£15**. The sessions are paid for in advance each term. All students will receive the "recorded session" via a weblink following the class.

An email will be sent out 2 weeks before the beginning of term, listing all the dates for the period ahead as well as the total cost. Payment is due before term starts. Once payment is received, login details will be sent out.

Given that all sessions are followed up with the "recorded session link" for students to catch up in their own time before the next session, there are no refunds for unattended/missed sessions. If, for whatever reason a student is absent from the session please let us know prior to the session commencing. Recorded session links are also very useful for revision/ catch up purposes.

Bank details are as follows:

L Thomas: Sort code - 20 65 21, Account number - 63150356.

You can either pay through Class4Kids OR you have the option to pay directly into our bank account to avoid the Class4Kids fee, should you choose this route use your child's full name as reference when making payment.

Tuition Stopped by Client:

If at any time you wish to stop the tuition sessions for your child, please give 2 weeks' notice to end tuition in writing to: admin@mathstutordirect.co.uk

Client Satisfaction Policy:

When a client has prepaid for a term of tuition, and a client is not satisfied with the tutoring offered, then Maths Tutor Direct will refund the balance of the course fees paid by the client representing the number of pre-paid sessions for which the client does not receive tuition. Any unattended sessions for the term other than the two weeks' notice will be refunded.

Email addresses:

If you would like your child to receive emails directly (weekly class reminder emails, alongside recorded session link) directly, please provide us with their email address; otherwise, everything will be sent to the email address on our records. All emails to groups will be blind copied (due to GDPR laws).

Data Protection:

Following current GDPR laws, Maths Tutor Direct does not share your personal details or any information regarding the tuition with anyone, other than your assigned teacher.

Limitation of Liability:

We endeavour to provide the best possible service to clients and students but will not be held accountable or responsible for academic success.

We do everything in our power to help improve grades and skills but we do not offer guarantees.

Maths Tutor Direct cannot be held responsible or made liable for any target grades not met by the student in any examination undertaken. We accept no liability for any damages arising from the use of our tutoring service or any errors in the content of the learning materials provided by Maths Tutor Direct.

Once you have enrolled your child on our Class4Kids database, and commence tutoring with us it will be taken as an indication that you accept the above Terms and Conditions.

If you have any further queries or comments please contact us by phone or e-mail so that you are provided with the highest possible level of service.